RESPONSIBLE CARE®
OUR COMMITMENT TO SUSTAINABILITY

DEEPAK NITRITE RESPONSIBLE CHEMISTRY

Customer Health & Safety Policy

At Deepak Nitrite Limited (DNL), we prioritize the health and safety of our customers as a fundamental aspect of our commitment to responsible and sustainable business practices. This policy outlines our approach to ensuring a secure environment for our customers.

1. Compliance with Regulatory Standards: We commit to complying with all relevant health and safety laws, regulations, and standards applicable in India. Our products will adhere to the prescribed safety guidelines to ensure the well-being of our customers.

2. Commitment to Customer Health & Safety: DNL provides chemicals that meet the highest standards of customer health and safety. We recognize the importance of preventing accidents, injuries, and health hazards related to our products and operations.

3. Product Safety Information: DNL will provide clear and accessible safety information for all our products including proper handling, storage guidelines, and necessary precautions to minimize any potential risks associated with the use of our chemicals.

4. Continuous Improvement: We are committed to continuous improvement in our processes and products to enhance customer safety.

5. Customer Education and Awareness: DNL will actively share with our customers about the safe usage of our products. We will provide accessible resources, including online materials and customer support, to enhance safety awareness.

6. Emergency Response and Support: In the event of any emergencies related to our products or services, DNL will establish effective communication channels and provide prompt support to our customers.

7. Collaboration with Customers: We value feedback from customers and will use their inputs to improve on matters related to health and safety.

8. Transparency: DNL is committed to transparency regarding the composition of our products. Customers will have access to comprehensive information about the ingredients and potential risks associated with our chemicals.

9. Review and Compliance Audits: Regular reviews and compliance audits of our health and safety policies will be conducted to ensure that our practices align with the latest industry standards and regulatory requirements.

10. Communication Channels: DNL will establish effective communication channels to disseminate health and safety information to our customers. This includes regular updates through our website, product labels, and other relevant channels.

By adhering to this Customer Health & Safety Policy, Deepak Nitrite Limited reaffirms its commitment to fostering a secure environment for our valued customers.

Executive Director & Occupier

June 15, 2025