RESPONSIBLE CARE®
OUR COMMITMENT TO SUSTAINABILITY

DEEPAK NITRITE RESPONSIBLE CHEMISTRY

Quality Policy

Deepak Nitrite Limited (DNL) aims to be a global leader in the field of chemical intermediates and specialty chemicals with a focus on sustainable continual growth through consistency in product performance, innovation, agility, technology, operation excellence, and dynamism of adapting to newer marketplaces.

We at DNL are committed to:

- Comply with all statutory, regulatory, and other applicable customer requirements.
- Adhere to the quality standards in all products and services delivered to customers.
- Strive for excellence in design, manufacturing, distribution, and marketing of products.
- Organize our work practices to do a job right first time, every time.
- Adoption of process approach, evidence-based decision making and risk-based thinking to achieve planned results.
- Understand all stakeholders stated and unstated needs, expectations, and preferences to use it as input for periodic review and revise performance standards of products and services.
- Ensure that externally provided processes and services do not adversely affect the organization's ability to consistently deliver conforming products and services.
- Enhance customer satisfaction through consistent product quality, timely delivery, and effective communication.
- Minimize customer complaints by performing systematic root cause analysis and corrective actions.
- Encourage participation of employees to achieve quality objectives and to create an environment that promotes innovation.
- Develop employees by identifying their training needs and providing appropriate training to enhance their competence, skills, knowledge, and effectiveness to cater to the needs of the organization.
- Adhere to good manufacturing practices in our operation to meet quality standards.
- Continual improvement of quality management system in all business processes by establishing and reviewing quality objectives through measurable indicators.

The Policy shall be reviewed and suitably modified in case of any change in the process or business that may impact any of the Quality aspects. The policy shall be shared with all the key stakeholders and displayed at sites.

CEO & Executive Director
June 15, 2025